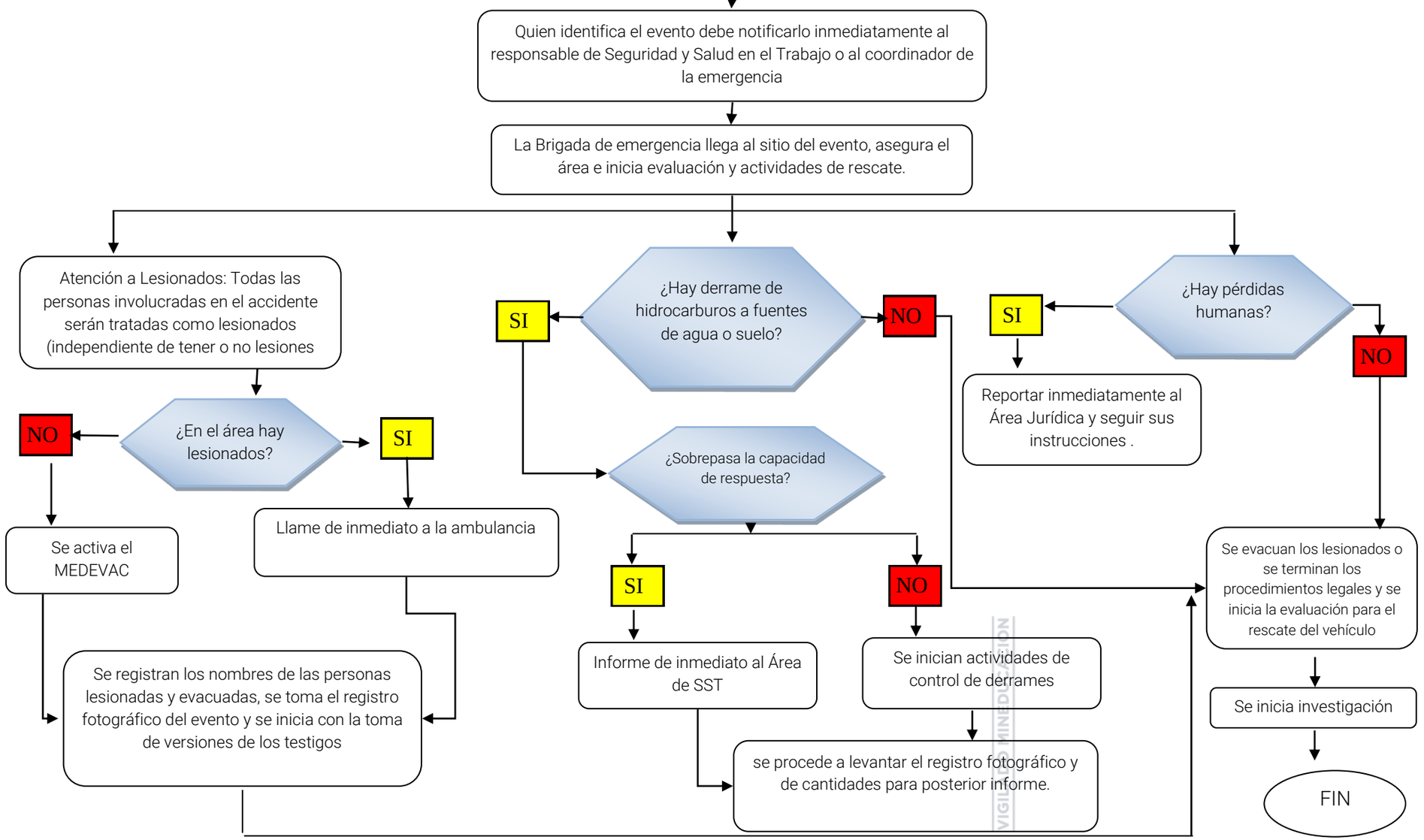PROCEDIMIENTO OPERATIVO NORMALIZADO
PON—ACCIDENTES DE TRANSITO